

Library Council
January 7, 2015
Minutes

Attendees: Lisa Huettel, Deborah Jakubs, Gil Merks, Bob Byrd, Tom Hadzor, Ann Elsner, Naomi Nelson, Tim McGeary, Charlotte Clark, Bob Behringer, Jackie Wachholz, Neil McWilliam, Sumi Ariely, Tom Witelski, Victoria Szabo, Guests: Brittany Wofford and Mark Barker, Recorder: Lynne Grossman

1. Announcements/Introductions

- Mark Barker, our new Director of Security and Facilities, has joined us from Texas A&M-Qatar and has been here just two days. He will assist us with our security profile as well as strategy and procedures. Mark is used to plenty of renovation projects and keeping the campus open yet safe.

2. Update on First Days of The Edge: Bob Byrd and Brittany Wofford

- The Edge opened two days ago and Brittany, as coordinator, is lining up programs and scheduling project teams. A week from today is the open house; Deborah will make remarks at 1:30 pm. Currently, there are nine project teams and one dedicated team, which is an offshoot of the SNCC Legacy project. Some of the projects include Dream MD which is using imaging; Philosophy of Gender which is building a website; a Bass Connections project; and a Sickle Cell project team. The Department of Scholarly Communications has initiated a discussion series aimed at library staff and is also open to anyone interested in attending. The Digital Scholarship Service is hosting discussions on specific digital tools. It is important that project teams can talk to and learn from each other. Angela Zoss is putting together an exhibit from Indiana University, featuring an event with a speaker.
- While specific criteria for project teams are still being refined, they should all be collaborative and interdisciplinary. Thus far, we have approved almost every application received for projects. We are interested in accommodating everyone we feel has a strong need for collaborative space.

3. The Importance of Digital Storage: Tim McGeary

- Changes in digital storage needs are related to more objects, bigger objects, one-of-a-kind objects, research usage, fast turn-around, and long-term archiving. Personal digital preservation costs are much less than those in the academic marketplace, where there are no guarantees that vendors will be around tomorrow. From the Library's perspective, we want multiple vendors, low cost, low support and administrative costs. While organizations like LOCKSS, Fedora Commons and Hydra have built repositories and ways to store these collections, not all storage is equal. Commodity storage involves a tape backup and tape warehouse. If you experience server failure, you would first go to tapes on site and then to the tape warehouse. However, that does not really help us with digital preservation and collections because these are copies of copies. Enterprise storage is the type used for HR, payroll and academic records. They need to be sure that if part of the system

goes down, they do not lose anything. This system is very expensive and we need something in the middle.

- In the past, we have worked with IBM, Dell, Fujitsu, DPN, HP, Amazon, and DuraCloud for digital storage. The projection of growth for the storage cloud is close to 9 PetaBytes by 2019, up from 0.16 in 2014. We have been architecting a plan for how our digital preservation will look, examining different storage mechanisms to ensure we are doing automated checks and preserving copies. In the cloud, we can grow at a faster rate but we need at least one copy on campus.
- Tim does not know an algorithm for how rapidly a database deteriorates. We are archiving undergraduate theses and dissertations. There are different kinds of storage needs for different kinds of items: geospatial data sets, numeric data sets, images, software, database oriented research projects and longitudinal studies with numeric data, electronic health records, etc. We want to make sure we have the capacity to service the size of the collections and to be efficient.

4. Duke's Participation in Borrow Direct and Ivy Plus Collaboration: Bob Byrd

- Borrow Direct is an unmediated service (like Inter Library Loan for printed books) that was developed among Ivy League schools plus a few others. Duke Libraries is in the process of implementing this program which is used to obtain a known item, such as a book that is not available in your local institution. Borrow Direct provides an assured delivery in a guaranteed period of time; you know it is available and it gives you control of the process. We will set up Borrow Direct as a behind the scenes fulfillment mechanism when we cannot get an item locally with our TRLN delivery van. We may expand coverage of materials to DVDs and CDs.

5. Libraries' Duke Forward Update: Tom Hadzor

- Although the Development year has not officially ended, we are at \$511,774 to a goal of \$950,000. We are at 54% of goal compared to last year when we were at 47%. However, we are slightly down in terms of number of donors, from 1119 to 1080. We have some more solicitations to push out by June 30 and hope to surpass last year's total. Hopefully, this is a matter of timing but we will know shortly. Duke Libraries is at 99% of the Duke Forward Campaign goal of \$45 million, compared to the School of the Environment at 99.4% and Divinity at 101.2%. While we are past our goal with oral commitments, we have to get them on paper, as do the NSOE and Divinity. Even though we are tracking about 2 ½ years ahead of schedule in terms of our progress, there is no discussion at the moment from the University about increasing goals.
- Upcoming Library events include the Dallas Campaign launch on January 31; Engaging Faculty Series at Fullsteam Brewery on Feb. 10; Denver Campaign launch on March 31; The/Edge dedication on April 10; Reunion weekend on April 17-19 to include hosting the 10th reunion class in the Edge for a social event; New York City New Donor Engagement Event hosted by David Rubenstein in the Spring; Rubenstein Library Dedication on October 2-3, which is Founders weekend. We are a public library and want to reach out to the community. This Spring's Weaver Lecture's speaker will be the writer Doris Kearns Goodwin.

- For the first time, a library calendar was included with the Library's holiday greeting card signed by Deborah and sent to donors. There is a new Crazy Smart ad in the back of the Libraries magazine. We invite you to help move Duke Libraries forward by making a gift to the annual fund. Compared to the number of Duke alumni, we have a very small number of donors. Reaching our \$45 million campaign goal does not mean that all our needs are met. So we are going to keep going and carrying the same message, and hope we get more. The alumni body is approaching 150,000 and the total number of donors was 2300 last year, not all of whom were alumni. How it compares to other institutions is about the same. As our campaign moves on, we will be less building focused and more on our technology needs.

Meeting adjourned at 1:30 pm

Respectfully submitted, Lynne Grossman, Recorder