## Rubenstein Library HoverCam Quick Start guide – Mac users

Installing the Hovercam software for the first time (later usage won't require install)

- \*\*If the below instructions fail, go to Hovercam.com/support/downloads.
- \*\*Installing software on a private computer may require the user to have admin privileges.
- \*\*Video tutorial at https://thehovercam.wistia.com/medias/oohxoan44k
- 1. Remove rubberized cover from *Install* port in center of Hovercam base and set aside.



2. Plug the orange cable into *Install* port (you may need to first remove cable from USB port to right of *Install* port).



3. Plug USB end of orange cable into USB port on laptop, or use a USB-to-USB-C adapter; these adapters are available at the circulation desk for use in the Reading Room.





4. Open *Finder* program; navigate to view of computer's drives.



5. Locate and open drive titled UDISK D.

∨ Folders (6)		
Desktop	Documents	Downloads
Pictures	Videos	
✓ Devices and drives (2)		
Windows (C;)	UDISK (D:)	
136 GB free of 235 GB	85.0 MB free of 251 MB	
<ul> <li>Vetwork locations (4)</li> </ul>		

6. Double-click on HoverCamFlex10 app to open installation dialog.



7. When HoverCamFlex10 window appears, drag Flex 10 icon to Applications folder.



8. Open the Applications folder and select the HoverCamFlex10 app.



9. The HoverCamFlex10 app should open to a black screen with left and right panels.



10. Remove orange cable from camera's *Install* port and move to USB port. Replace rubberized cover in *Install* port.



11. If dialogue box appears, select OK to allow HoverCamFlex10 to access the camera.



12. If camera doesn't activate and the app doesn't show a live view of the tabletop, follow

these steps:

a. Open the System Preferences menu on the laptop.



b. Select Security & Privacy.



c. Select HoverCamFlex10.

	General FileVault Firewal	II Privacy
Location Services	Allow the apps belo	ow to access your camera.
Contacts	🛛 🐼 Microso	oft Remote Desktop
77 Calendars	HoverC.	amFlex10
Reminders		
Photos		
Camera		
Microphone		
Accessibility		
Full Disk Access		

d. Click the lock icon in the bottom left corner to unlock access; it should change to show an unlocked padlock icon. Check the box next to HoverCamFlex10 to allow the Hovercam to access the laptop's camera for displaying images.





e. You may see an access validation message – if so, enter your user name & pass.

f. After granting access, click the lock icon again to lock it and prevent further

changes.



g. You may get a pop-up message warning you that you'll need to restart Hovercam; select either Quit Now (recommended) or Quit Later (if you select Quit Later, Flex10 will not have access to your camera until the next time you load Flex10. After quitting, re-open Flex10.



h. Click the lock again to prevent further changes.

		General	FileVault	Firewall	Privacy	
1 Loc	cation Services		Allow the a	apps below	to access yo	ur camera.
Co	ntacts		<b>0</b>	Microsoft	Remote Desi	ktop
7 Ca	lendars		FLEX	HoverCan	1Elex10	
Rei	minders		10			
Ph	otos					
Ca	mera					
Mic Mic	crophone					
Act	cessibility					
Ful	I Disk Access					