

Rubenstein Library HoverCam Quick Start guide – Mac users

Installing the Hovercam software for the first time (later usage won't require install)

***If the below instructions fail, go to Hovercam.com/support/downloads.*

***Installing software on a private computer may require the user to have admin privileges.*

***Video tutorial at <https://thehovercam.wistia.com/medias/oohxoan44k>*

1. Remove rubberized cover from *Install* port in center of Hovercam base and set aside.



2. Plug the orange cable into *Install* port (you may need to first remove cable from USB port to right of *Install* port).



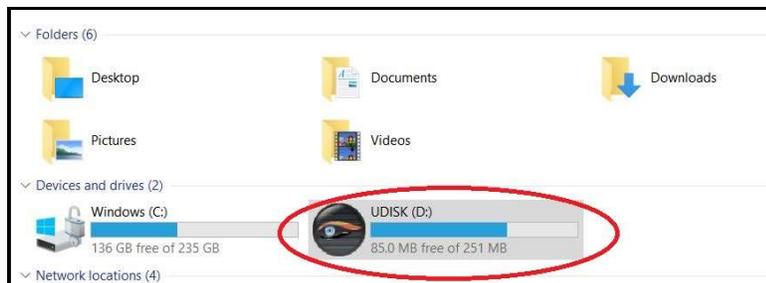
3. Plug USB end of orange cable into USB port on laptop, or use a USB-to-USB-C adapter; these adapters are available at the circulation desk for use in the Reading Room.



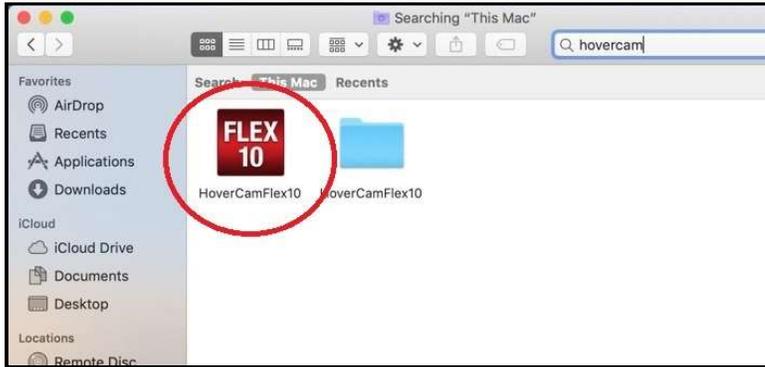
4. Open **Finder** program; navigate to view of computer's drives.



5. Locate and open drive titled UDISK D.



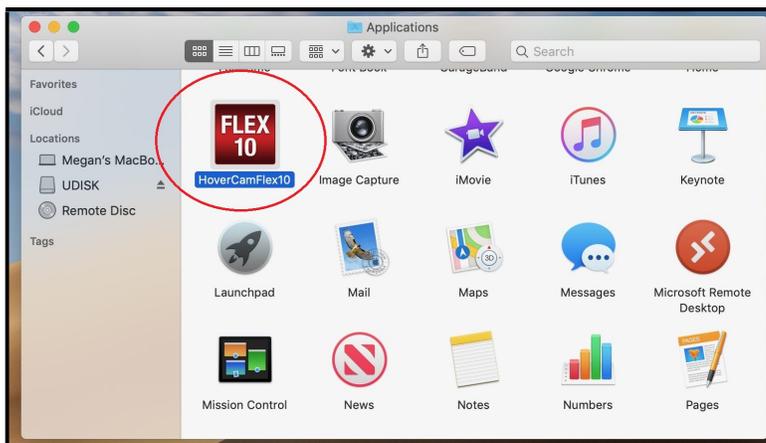
6. Double-click on **HoverCamFlex10 app** to open installation dialog.



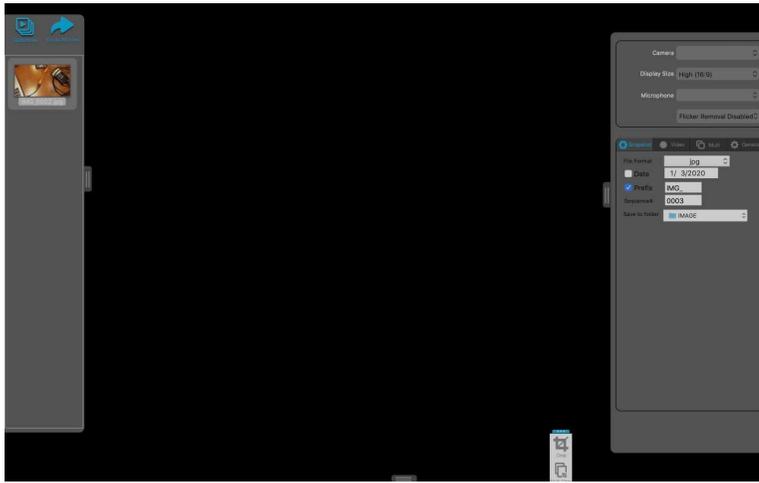
7. When HoverCamFlex10 window appears, drag Flex 10 icon to Applications folder.



8. Open the Applications folder and select the HoverCamFlex10 app.



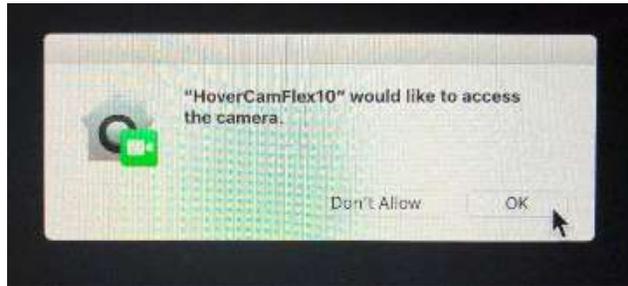
9. The HoverCamFlex10 app should open to a black screen with left and right panels.



10. Remove orange cable from camera's *Install* port and move to USB port. Replace rubberized cover in *Install* port.

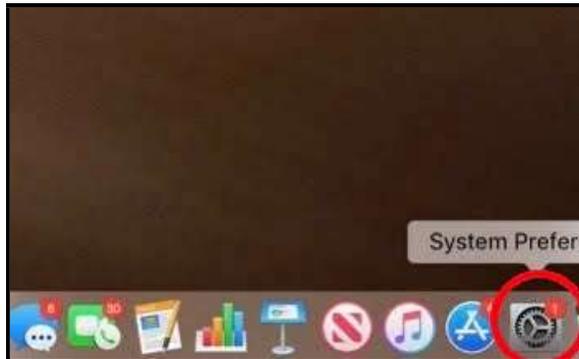


11. If dialogue box appears, select OK to allow HoverCamFlex10 to access the camera.



12. If camera doesn't activate and the app doesn't show a live view of the tabletop, follow these steps:

a. Open the System Preferences menu on the laptop.



b. Select Security & Privacy.



c. Select HoverCamFlex10.



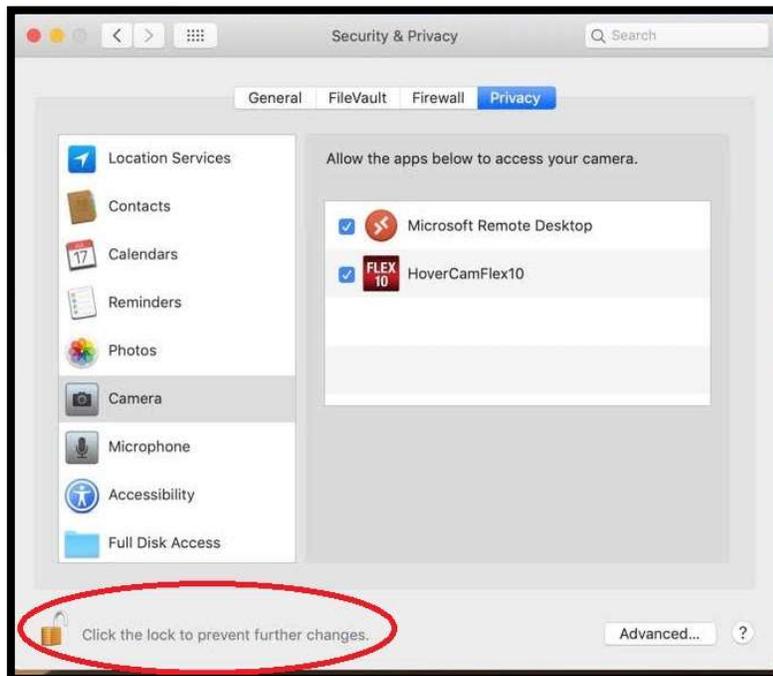
d. Click the lock icon in the bottom left corner to unlock access; it should change to show an unlocked padlock icon. Check the box next to HoverCamFlex10 to allow the Hovercam to access the laptop's camera for displaying images.



- e. You may see an access validation message – if so, enter your user name & pass.



- f. After granting access, click the lock icon again to lock it and prevent further changes.



- g. You may get a pop-up message warning you that you'll need to restart Hovercam; select either Quit Now (recommended) or Quit Later (if you select Quit Later, Flex10 will not have access to your camera until the next time you load Flex10. After quitting, re-open Flex10.



- h. Click the lock again to prevent further changes.

